

## Russell Macarthur Taekwondo and Hapkido

### Cancellation / Refund policy.

Scheduled payments made on behalf of the client , as requested and signed by the client via the Ezidebit payment system are authorised to be taken until further notice unless advised by the client to either:-

- Suspend payment,
- Cancel payment or,
- Propose a new arrangement.

Notice is to giving in writing to [info@macarthurtaekwondo.com](mailto:info@macarthurtaekwondo.com) prior to the next scheduled payment being made on their behalf.

Where notice is provided after the scheduled payment date, then the next payment date will be suspended and so on until advised by the client. No partial payments will be made.

It is the responsibility of the client to adhere to the conditions of the Ezidebit System in place and advise the club prior to any scheduled payments taking place.

The maximum refund given will be 30 days at the discretion of the club.

Should the club not act on a cancellation notice received and acknowledged by the club, then a full refund of fees for that period will be honoured.

Non - refundable items – Uniforms, insurance , equipment.

Updated February 2018.